

Group Tour's



Classic Cambodia (6 days - 5 nights)

Day 1: Phnom Penh

Sua s'dei! Welcome to Phnom Penh, Cambodia. Your adventure begins with a welcome meeting at 6pm tonight. If you arrive early, perhaps stroll the streets of Phnom Penh, taking in the interesting French colonial architecture. The National Museum, with its collection of classic Khmer craftsmanship, is well worth a visit. Dinner tonight will be at the Friends International restaurant, an organisation that provides training and employment in the hospitality industry to disadvantaged youth. It's a great restaurant to support and the food is delicious – the Western and Asian fusion tapas dishes have put this restaurant on the must visit list.

Accommodation

- Hotel (1 night)

Included Activities

- Complimentary Airport Arrival Transfer

Optional Activities

- Phnom Penh - National Museum - USD10

Meals Included

- Dinner

Special Information

A complimentary airport arrival transfer is included; valid if you are arriving on Day 1 or if you have booked pre-tour accommodation through us. You must provide your flight details to your booking agent at least 14 days prior to travel.

It's very important that you attend the welcome meeting as we will be collecting insurance details and next of kin information at this time. If you are going to be late please let your travel agent or hotel reception know. Ask reception or look for a note in the lobby for more information on where the meeting will take place. If you can't arrange a flight that will arrive in time, you may wish to arrive a day early so you're able to attend. We'll be happy to book additional accommodation for you (subject to availability).

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Day 2: Phnom Penh

Today a full city tour introduces you to the sights of Phnom Penh, a city that lies near the confluence of the Mekong and Tonle Sap rivers. The private quarters of the Royal Palace are home to King Sihamoni and are closed to the public. You will, however, be able to visit the Silver Pagoda that lies in the palace complex, which is the most sacred temple in the country. Phnom Penh remains a living relic of the country's past struggles and successes. Your included visits to the Tuol Sleng Genocide Museum (S21) and the Killing Fields of Choeung Ek tell the story of the tragic legacy of the Khmer Rouge. Tuol Sleng is a former school that served as a Khmer Rouge torture centre, and it's estimated that more than 20,000 people were held and tortured here. The Killing Fields of Choeung Ek are home to a stupa made up of some 8,000 human skulls, marking the site of the infamous location. This was the execution ground for the torture victims of Tuol Sleng, and standing in this peaceful setting, it's almost unthinkable to imagine that to date nearly 9000 corpses have been exhumed from the area. The visits are major parts of the experience here, but if you don't wish to visit them, please let your leader know. There is an optional visit to Wat Phnom, the temple that gave rise to the foundation of the city in the 15th century. After today's activities, you may wish to spend this evening relaxing in a cafe by the riverfront.

Accommodation

- Hotel (1 night)

Included Activities

- Phnom Penh - Tuol Sleng Genocide Museum (S21)
- Phnom Penh - The Killing Fields of Choeung Ek
- Phnom Penh - Royal Palace & Silver Pagoda

Optional Activities

- Phnom Penh - Wat Phnom - USD2
- Phnom Penh - Cyclo tour - USD4

Meals Included

- Breakfast

Day 3: Siem Reap

Take a short flight to Siem Reap (approximately 1 hour). The small but expanding town of Siem Reap is the gateway to Angkor and is the most popular destination for travellers in all of Cambodia, perhaps even in South East Asia. You'll probably notice a change of pace here, so take a walk and enjoy the atmosphere. A visit to the old market is a must, even if you're not looking for souvenirs, wandering through the stalls and surrounding shops the silks, cottons, sarongs, silver and statues are a riot of colour and a feast for the eyes – and there will be one for your stomach too if you try some of the cheap, delicious street food! There's also a long tradition of shadow puppetry in the region, and if you're lucky you might

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catch a show at one of the local restaurants in the evening, perhaps while you're eating the specialty cuisine of Cambodia – amok, the name given to curry steam-cooked in banana leaves.

Accommodation

- Hotel (1 night)

Included Activities

- Siem Reap - Leader-led orientation walk

Meals Included

- Breakfast

Day 4: Siem Reap – Angkor Wat

Spend a full day visiting the amazing temples of Angkor on a guided exploration. Angkor Wat is the largest and most complete structure, and the only one of Angkor's temples that has its entrance facing west – the others face east. Of all the temples visited today, Bayon is the centrepiece, with over 200 smiling carved faces and more than 50 gothic towers. For lunch you'll visit the Sala Bai Hotel School where disadvantaged local youth learn skills that enable them to find gainful employment in the hospitality industry. Afterward, you will head to Ta Prohm, a temple where nature has taken over, as large trees have become embedded in the stone foundations of the structure. End the day with a sunset view of the temples – an extraordinary way to see the sun go down.

Accommodation

- Hotel (1 night)

Included Activities

- Siem Reap - Lunch at Sala Bai
- Siem Reap - Three day Angkor Pass
- Siem Reap - Angkor Temples Guided Tour

Meals Included

- Breakfast
- Lunch

Special Information

The Sala Bai Hotel School is closed on public and school holidays, so on these days an alternative restaurant will be used.

Day 5: Siem Reap – Angkor Wat

Embrace a very early start today if you wish to experience a sunrise visit to the Angkor complex (this is optional). Today you'll visit the temple of Banteay Srei – you'll see it's not a huge temple, but thanks to its intricate stone carvings it is sometimes referred to as 'the jewel in the crown of Angkorian art'. Later this afternoon, get an insight into the daily life of Cambodians on a village tour. See the rice fields and family allotment that surround the

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traditional stilt houses. Be welcomed into a local home as you join together for sunset drinks. This evening, enjoy a final farewell dinner with your fellow travellers and one last night of delicious Cambodian cuisine at a specially chosen restaurant.

Accommodation

- Hotel (1 night)

Included Activities

- Siem Reap - Banteay Srei Temple visit
- Siem Reap - Angkor Temples Guided Tour
- Siem Reap - Village visit

Optional Activities

- Siem Reap - Khmer traditional massage - USD17

Meals Included

- Breakfast
- Dinner

Day 6: Siem Reap

After breakfast, you are free to leave at any time, as there are no activities planned today. If you would like to spend some more time in Siem Reap, we'll be happy to organise additional accommodation for you (subject to availability).

Optional Activities

- Siem Reap - Phare Circus Ticket - USD18
- Siem Reap - Urban Adventure Cambodian Cook-out - USD52
- Siem Reap - Landmine Museum - USD5
- Siem Reap - Urban Adventures Tonle Sap Secrets - USD45
- Siem Reap - Banteay Srey Butterfly Center - USD5
- Siem Reap - Urban Adventure Street Food by Night - USD48

Meals Included

- Breakfast

Accommodations:

- Hotel (5 nights)

Inclusion :

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- All Transfers, Sightseeing and intercity travel using A/c Vehicle as per the itinerary.*
- All expenses related to driver and the vehicle i.e. Fuel, DA, Tolls, Parking charges, Vehicle permits and Taxes, etc.
- All must-see sightseeing as per the itinerary specified

Exclusion :

- Any Train/ Air/ Bus fares, Travel Insurance, Visa (if required), etc.
- All monument entry fees, guide charges, tips, camera fees, Joy rides, etc.
- Tips and Porterage
- Any services not mentioned in the inclusion list

Our Scope of Services:

We are holiday organizers only. We inspect and select the services to be provided to you. However, we do not own, operate or control any airline, shipping company, coach or coach company, hotel, transport, restaurant, kitchen caravan or any other facility or provider etc. that is engaged to provide you services during the course of your tour. Therefore, please carefully note that:

- you will need to adhere to the conditions, rules and regulations of each service provider. For instance, you will need to check the baggage rules of the airline, you will need to check the hotel rules to check what the mealtimes are, at which you should make yourself available. The company is not responsible / liable for the consequences if you breach such rules and regulations.
- If you cause any injury or damage affecting the service provider, then you may be liable to the service provider and if the service provider recovers any monies from us for such injury or damages, we shall separately charge you for the same.
- We cannot be held responsible / liable for any delay, deficiency, injury, death, loss or damage etc. occasioned due to act or default of such service providers, their employees or agents.

Payment Policy:

- Reservation amount has to be paid upfront for us to start confirming your package.
- Full flight amount (if flights included) and any non-refundable hotel amount has to be paid within 3 days of booking.
- Balance payment (if any) needs to be completed 21 days prior to travel.
- For travel in less than 21 days from booking, complete payment must be received within 24 hours of booking.
- You can pay using credit cards, debit cards, net banking, PayPal, NEFT, IMPS, RTGS, SWIFT or deposit cash Rs 1,99,000/- in adherence to Income Tax ACT.
- We charge non-refundable **financing fees for overdue amounts**:
 - Financing charges: 1% per day of pending amount, compounding per day
 - Processing charges for financing: 5% per week of pending amount or INR 10,000 per week, whichever is lower; from 2nd week.

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- We reserve the right to cancel your trip without notice after due date. Any cancellation costs will be borne by you.
- If the above-mentioned payment terms are not followed Ayush Tours & Travels will not be held responsible for any change made in the package itinerary due to non-availability of flights, Hotels, Ferry etc.
- There might be an increase in total package cost offered at the time of bookings in case the payments are not received by Ayush Tours & Travels as per the terms mentioned and the extra cost need to be borne by the guest.

Airline Cancellation Policy:

- Cancellation will be as per the airlines cancellation policy
- Refund will be done within 30 Working days post deduction of cancellation charges by airlines (as per airline cancellation policy) and service charge of 25% on total value by Ayush Tours & Travels.

Hotel Cancellation Policy:

- Date of booking to 31 days before travel the cancellation charges will be 25% of the tour cost
- 30 to 16 days before travel - cancellation charges will be 50% of the tour cost
- 15 to 8 days before travel - cancellation charges will be 75% of the tour cost
- 0 to 7 days before travel - cancellation charges will be 100% of the tour cost. No refund shall be given
- **Please Note:** Cancellation policy is subject to change. It depends on the hotel policy.
- In peak season (example: long weekends, festival season, summer vacation etc.) most of the hotels charge 100% cancellation.
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Useful Tips before Booking:

- If your flights involve a combination of different airlines, you may have to collect your luggage on arrival at the connecting hub and register it again while checking in for the return journey to your origin.
- For queries regarding cancellations and refunds, please refer to our Cancellation Policy.
- Disputes, if any, shall be subject to the exclusive jurisdiction of the courts in Jaipur.
- We reserve the right to issue a full refund in case we believe that we are unable to fulfil the services for any technical reasons.

Terms And Conditions:

- All rates are valid on departure dates mentioned. Ayush Tours & Travels reserves the right to change departure dates given the airline seat availability changes.
- The rates are valid for minimum 02 adults travelling together at all times. A Single room booking can be processed if accompanied with another Single room booking and/or a Twin room booking.
- The Foreign Exchange rate is volatile / dynamic and the same may fluctuate at the time of final payment
- As per RBI guidelines, the Foreign exchange component of your tour towards your land portion can only be processed 120 days prior to your travel.
- The rates are not valid on block out dates.
- Surcharges as and when applicable will be advised and passengers would be requested to pay the same
- Surcharges could be over and above the total package price quoted to the passengers at the time of booking.
- Some flights depart from India on a previous date and arrive at the destination the next day of departure and likewise for the return flight to India.

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- Guests are requested to check with sales staff before booking their onwards/ connecting flights.
- The rates are subject to availability of hotel accommodation and sightseeing tours at the time of booking. We reserve the right to use an alternate hotel accommodation of an equal or higher standard. If we source a more expensive alternative, we reserve the right to re-quote based on the higher rates.
- Prices are not valid during Trade Fair periods.
- Rates are valid for Indian Passport holders only.
- International Check in time is 1400 hours / Check out time is 1100 hours, early check in and checkout is subject to availability and cannot be guaranteed.
- Transfers wherever included are without night surcharges.
- No refunds either in part or in full will be made for any unutilized service.
- All the sightseeing tours and excursions are organized by local companies. The timings and days of operation are subject to alteration. Changes if any will be intimated at the time of booking.
- Sightseeing's tours are strictly based on whether conditions and also local service providers have rights to cancel the sightseeing tours without prior notice.
- While Ayush Tours & Travels takes extreme care to ensure all your sightseeing and excursions are not on holidays / closed dates but due to the itinerary / sudden changes it sometimes becomes unavoidable. Ayush Tours & Travels will make every possible attempt to arrange for alternate sightseeing and excursions on such days. However, no refund will be provided as such events are beyond our control
- Rates subject to change without prior notice and also for clients travelling during weekends.
- Offer if any can be withdrawn at any point without prior notice.
- Bookings once confirmed are subject to cancellation charges which shall be advised at that time. • Services of Tour Manager are not included in this package.
- Ayush Tours & Travels is not responsible for any change in the price due to factors not in the control of the organization.
- As a practice all international hotels charge a security deposit via credit card or cash, at the time of checkin for each room. The amount will vary according to the hotel and is refunded back to the clients upon check-out. Debit cards should not be offered as it will be charged immediately and refunded only after 2-3 weeks. If any additional services or mini bar or any other service is utilized at the hotel, the hotel reserves the right to charge the same on this security deposit provided by the client. Ayush Tours & Travels would not be responsible for these transactions and these are solely between the hotels and the clients.