

Cruise Tour



Singapore Sailors with Genting Dream Cruise (6 days - 5 nights)

Day 1: Arrive in Singapore – the Lion City! Singapore City tour:

Welcome to Singapore. You will be greeted by Thomas Cook Tour manager/ Local representative at Arrival hall. Singapore - 'The Lion City' at the tip of the Malay Peninsula. This afternoon check-in at your hotel. (standard check in time is after 1500hrs). This evening proceeds for an exciting panoramic tour of this colonial city. Photo stop at Merlion Park later drive past the Parliament House, Supreme Court, City Hall, China Town and Little India. This evening enjoy dinner at an Indian Restaurant.

Day 2: Today after breakfast proceed Sea Aquarium and discover more than 100,000 marine animals. As you stare at them swimming in the aquarium, you may wonder who is actually watching whom immerse yourself At Universal Studios Step into the fantastic world of movie magic; fight villains, catch the celebrities and revel in the glamour of showbiz as you jump into the screen and “ride the movies” on roller coasters and other movie themed attractions. Exciting loops, sudden turns, breath-taking drops and thrilling near collisions will make you scream your heart out. For lunch inside the Universal Studios, lunch coupons will be provided by our Tour Manager (Indian Veg/ Non veg /Jain & Singapore Local cuisine available at restaurants for guests opting optional excursion). This evening get prepared to be spell bound as you proceed to the beach station to witness the famous Wings of Time show. Enjoy a delicious dinner at a local Indian Restaurant.

Day 3: Morning at leisure:

Today after breakfast at the hotel, morning is at leisure for you to explore Singapore on your own. This afternoon check out and proceed to Mt Faber. Today you will experience one of the highlights of your tour, Sentosa Island – The State of Fun, with two way Sentosa Cable Car. Then visit Images of Singapore & Madame Tussaud's Wax Museum, which is famous for making real life wax figures of famous personalities from across the world. Later sit back and relax in your coach as we proceed towards the Cruise Terminal to board your cruise. Cruise offers you a world class exclusive floating resort on the high seas offering you an impressive array of facilities, entertainment, recreational activities and services. Treat yourself to the finest cuisine on board various international restaurants, Indian Food provided as well. Dinner on board cruise.

Enjoy activities and sumptuous meals onboard the cruise.

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(Onboard gratuity paid by passenger on ship OR will be collected by Tour manager before embarkation).

Day 4 : On Cruise

Enjoy activities and sumptuous meals onboard the cruise.

Optional: All Off Shore Excursions Can Be Opted Separately On Board Cruise & Are Operated By Cruise Liner. (In cases when cruise is docking on any port) (at an additional cost)

Day 5: Disembark at Singapore:

Enjoy activities and sumptuous meals onboard the cruise.

After disembarkation on a cruise, the day is free for you to explore Singapore (on your own). Indian dinner at a restaurant.

Day 6: Flight from Singapore:

Today after breakfast at your hotel, proceed to the airport as this fantastic tour comes to an end. Do spare a few minutes to share your feedback with your Tour Manager. Your valued suggestions will be most appreciated. Return home with wonderful memories of your tour with Thomas Cook.

Accommodations:

- Hotel - Aqueen or similar in Singapore with Dinner
- Hotel - Aqueen or similar in Singapore With Breakfast, Lunch and Dinner
- Onboard Genting Dream Cruise With Breakfast, Lunch and Dinner
- Hotel - Aqueen or similar in Singapore With Breakfast and Dinner
- Breakfast

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Inclusion :

- All Transfers, Sightseeing and intercity travel using A/c Vehicle as per the itinerary.*
- All expenses related to driver and the vehicle i.e. Fuel, DA, Tolls, Parking charges, Vehicle permits and Taxes, etc.
- All must-see sightseeing as per the itinerary specified

Exclusion :

- Any Train/ Air/ Bus fares, Travel Insurance, Visa (if required), etc.
- All monument entry fees, guide charges, tips, camera fees, Joy rides, etc.
- Tips and Porterage
- Any services not mentioned in the inclusion list

Our Scope of Services:

We are holiday organizers only. We inspect and select the services to be provided to you. However, we do not own, operate or control any airline, shipping company, coach or coach company, hotel, transport, restaurant, kitchen caravan or any other facility or provider etc. that is engaged to provide you services during the course of your tour. Therefore, please carefully note that:

- you will need to adhere to the conditions, rules and regulations of each service provider. For instance, you will need to check the baggage rules of the airline, you will need to check the hotel rules to check what the mealtimes are, at which you should make yourself available. The company is not responsible / liable for the consequences if you breach such rules and regulations.
- If you cause any injury or damage affecting the service provider, then you may be liable to the service provider and if the service provider recovers any monies from us for such injury or damages, we shall separately charge you for the same.
- We cannot be held responsible / liable for any delay, deficiency, injury, death, loss or damage etc. occasioned due to act or default of such service providers, their employees or agents.

Payment Policy:

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- Reservation amount has to be paid upfront for us to start confirming your package.
- Full flight amount (if flights included) and any non-refundable hotel amount has to be paid within 3 days of booking.
- Balance payment (if any) needs to be completed 21 days prior to travel.
- For travel in less than 21 days from booking, complete payment must be received within 24 hours of booking.
- You can pay using credit cards, debit cards, net banking, PayPal, NEFT, IMPS, RTGS, SWIFT or deposit cash Rs 1,99,000/- in adherence to Income Tax ACT.
- We charge non-refundable **financing fees for overdue amounts**:
 - Financing charges: 1% per day of pending amount, compounding per day
 - Processing charges for financing: 5% per week of pending amount or INR 10,000 per week, whichever is lower; from 2nd week.
- We reserve the right to cancel your trip without notice after due date. Any cancellation costs will be borne by you.
- If the above-mentioned payment terms are not followed Ayush Tours & Travels will not be held responsible for any change made in the package itinerary due to non-availability of flights, Hotels, Ferry etc.
- There might be an increase in total package cost offered at the time of bookings in case the payments are not received by Ayush Tours & Travels as per the terms mentioned and the extra cost need to be borne by the guest.

Airline Cancellation Policy:

- Cancellation will be as per the airlines cancellation policy
- Refund will be done within 30 Working days post deduction of cancellation charges by airlines (as per airline cancellation policy) and service charge of 25% on total value by Ayush Tours & Travels.

Hotel Cancellation Policy:

- Date of booking to 31 days before travel the cancellation charges will be 25% of the tour cost
- 30 to 16 days before travel - cancellation charges will be 50% of the tour cost
- 15 to 8 days before travel - cancellation charges will be 75% of the tour cost
- 0 to 7 days before travel - cancellation charges will be 100% of the tour cost. No refund shall be given
- **Please Note:** Cancellation policy is subject to change. It depends on the hotel policy.
- In peak season (example: long weekends, festival season, summer vacation etc.) most of the hotels charge 100% cancellation.
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Useful Tips before Booking:

- If your flights involve a combination of different airlines, you may have to collect your luggage on arrival at the connecting hub and register it again while checking in for the return journey to your origin.

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- For queries regarding cancellations and refunds, please refer to our Cancellation Policy.
- Disputes, if any, shall be subject to the exclusive jurisdiction of the courts in Jaipur.
- We reserve the right to issue a full refund in case we believe that we are unable to fulfil the services for any technical reasons.

Terms And Conditions:

- All rates are valid on departure dates mentioned. Ayush Tours & Travels reserves the right to change departure dates given the airline seat availability changes.
- The rates are valid for minimum 02 adults travelling together at all times. A Single room booking can be processed if accompanied with another Single room booking and/or a Twin room booking.
- The Foreign Exchange rate is volatile / dynamic and the same may fluctuate at the time of final payment
- As per RBI guidelines, the Foreign exchange component of your tour towards your land portion can only be processed 120 days prior to your travel.
- The rates are not valid on block out dates.
- Surcharges as and when applicable will be advised and passengers would be requested to pay the same
- Surcharges could be over and above the total package price quoted to the passengers at the time of booking.
- Some flights depart from India on a previous date and arrive at the destination the next day of departure and likewise for the return flight to India.
- Guests are requested to check with sales staff before booking their onwards/ connecting flights.
- The rates are subject to availability of hotel accommodation and sightseeing tours at the time of booking. We reserve the right to use an alternate hotel accommodation of an equal or higher standard. If we source a more expensive alternative, we reserve the right to re-quote based on the higher rates.
- Prices are not valid during Trade Fair periods.
- Rates are valid for Indian Passport holders only.
- International Check in time is 1400 hours / Check out time is 1100 hours, early check in and checkout is subject to availability and cannot be guaranteed.
- Transfers wherever included are without night surcharges.
- No refunds either in part or in full will be made for any unutilized service.
- All the sightseeing tours and excursions are organized by local companies. The timings and days of operation are subject to alteration. Changes if any will be intimated at the time of booking.
- Sightseeing's tours are strictly based on whether conditions and also local service providers have rights to cancel the sightseeing tours without prior notice.
- While Ayush Tours & Tarvels takes extreme care to ensure all your sightseeing and excursions are not on holidays / closed dates but due to the itinerary / sudden changes it sometimes becomes unavoidable. Ayush Tours & Travels will make every possible attempt to arrange for alternate sightseeing and excursions on such days. However, no refund will be provided as such events are beyond our control
- Rates subject to change without prior notice and also for clients travelling during weekends.
- Offer if any can be withdrawn at any point without prior notice.
- Bookings once confirmed are subject to cancellation charges which shall be advised at that time.
- Services of Tour Manager are not included in this package.
- Ayush Tours & Travels is not responsible for any change in the price due to factors not in the control of the organization.

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- As a practice all international hotels charge a security deposit via credit card or cash, at the time of checkin for each room. The amount will vary according to the hotel and is refunded back to the clients upon check-out. Debit cards should not be offered as it will be charged immediately and refunded only after 2-3 weeks. If any additional services or mini bar or any other service is utilized at the hotel, the hotel reserves the right to charge the same on this security deposit provided by the client. Ayush Tours & Travels would not be responsible for these transactions and these are solely between the hotels and the clients.